

City of Mauldin

Voice over IP Telephone Solutions

The City of Mauldin faced numerous challenges with its existing phone system. Over several years, the city had grown and found that it was using four phone systems provided by four different vendors. The systems were approaching the end of their useful lives, equipment failures were becoming more and more common, and the systems lacked features common to more modern systems. The city turned to VC3's hosted phone solution which significantly cut the city's monthly telephone costs while also providing many other benefits.

- Eliminated unnecessary phone lines, saving the city money
- Provided a modern phone system with a single vendor point of contact
- Provided a system with modern features
- Allowed for remote maintenance, rather than onsite service calls, improving service response times

